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| Vacancy Exists For:Patient Care Manager  |
| Competition # |  |  | **Location:** | Ambulatory Care Services/Projects |
| **Classification:** | Regular Full Time |  | **Department:** | Hurvitz Brain Sciences Program |
| **Salary:** |  |  | **Union:** | N/A |
| **Hours of Work:** | Monday to Friday Days (some flexibility required) |
| **Summary of Duties:** The Patient Care Manager (PCM) is responsible for Ambulatory Care Services in the Hurvitz Brain Sciences Program, including Neurophysiology, Sleep Labs, and the Hearing Centre. The position also has responsibility for cross-program projects driving change and innovation related to strategic initiatives aimed at new programs of care, improving care delivery, patient outcomes and operational efficiency. The position combines a clinical and business lens.The PCM plays a key leadership role in a complex, fast-paced and dynamic health care environment. Responsibilities include: managing human and financial resources; building high performing teams; practice and operational leadership; promoting a strong safety culture, evidence-based best practice and equitable person and family-centered care. The PCM is responsible for creating safe, healthy environments that support the work of the team and contribute to excellence in patient care. The PCM promotes interprofessional practice and collaboration; champions and orchestrates change; and supports education and development of staff. The PCM encourages and supports innovation, research and quality improvement; and promotes equity, engagement, accessibility and inclusion in all care programs, and learning, research and working environments. |
| **Qualifications/Skills:** |
| * A Master’s Degree completed or in progress (in a related field).
* Minimum of 5 years of leadership experience in an acute care hospital setting preferred, including experience with implementing care innovation or strategy initiatives.
* Experience with brain health services an asset.
* Demonstrated ability to implement and manage large-scale projects/change that involves interdisciplinary clinical stakeholders.
* Knowledge of quality improvement theory; experience with change management and innovation; and demonstrated success in achieving results.
* Project Management experience, with focus on operational reviews/efficiency and business cases.
* Demonstrated leadership, coaching, team building and mentorship skills
* Strong critical thinking and decision-making skills.
* Proven ability to achieve goals by building strong relationships across diverse stakeholders in a team environment.
* Ability to work effectively under pressure and address competing priorities.
* Demonstrated communication, interprofessional and collaboration skills.
* Knowledge of legislation affecting human resources (i.e. human rights, employment standards, Occupational Health & Safety).
* Familiarity with collective agreements, scheduling, and budgets.
* Proficiency with computer software applications and technology.
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| **Date Posted:** |  |
| **Last Day for Application:** |  |
| **Qualified Applicants must submit both an Internal Application/Transfer Form and current Resume to the Human Resources Department at their campus. Only applicants who have the required qualifications and demonstrated satisfactory job performance and attendance will be given consideration for an interview.****Sunnybrook is committed to providing accessible employment practices that are in compliance with the Accessibility for Ontarians with Disabilities Act (‘AODA’). If you require accommodation for disability during any stage of the recruitment process, please indicate this on your Internal Application/Transfer Form.** |